

FROM GREAT TO AWESOME: NAVIA Logistics



<http://www.navia.com.au/>

"I met the team while attending a WPW ([Workflow Productivity Workshop](#)). I was looking for a new direction for our company and found what I was seeing in that WPW made a lot of sense.

*At that point I had no idea of the journey I was about to undertake but it did give me a snap shot of the possibilities and to me they seemed endless." **Brendan Borg, CIO***

About NAVIA Logistics

Navia Logistics Pty Ltd is an Australian owned and operated Logistics Service Provider.

We build creative international supply chains focussing on exceptions and constraints. Through the use of our proprietary technology, Navia Logistics provides our partners with cutting edge information transparency, working towards exception free freight flows.

When your business relies on robust international supply chain management, there is only one choice, Navia Logistics Pty Ltd.

Issues

- Most companies are not unique when it comes to pain points. We were no exception.
- Covering staff while away
- Fair distribution of work
- Following SOP's and company priorities
- Maintain staff numbers while increasing work
- Increasing our customer service through the use of technology.

Actions & Results

In conjunction with ViAGO and OrangeLime Consulting we implemented CargoWise One productivity tools and TOC throughout the business. Thus far results have been very positive and we have seen a lot of our initial pain points disappear or substantially reduced. We see this as a new foundation to build on though so the journey does not end with the initial solution. The initial solution is what will allow us to evolve

Future

Our future is a blank canvass. We see what our industry has done traditionally, we see what we are meant to look like but we now understand that it doesn't have to be the case. We now have the tools, visibility and confidence to reach for the stars.

"From the day we met at the WPW I became convinced we need to work with ViAGO and OrangeLime Consulting. We began to discuss possible solutions as a group and then formed an implementation schedule that was fast but still gave us some security over the outcome.

Within 6 months half our entire operation over 4 offices was using the solution and within 12 our entire operation will be.

To sustain and grow upon the solution it does take a person within the company to champion it and know the theory. It is no easy task but at the same time the results are worthwhile."

Brendan Borg, CIO